



QUALITY AND ENVIRONMENT POLICY

LABORATORIOS FORENQUI, S.A., founded in 1987, is a company specializing in the research, design, manufacture, packaging and conditioning of cosmetics and cleaning and air-freshening products. The growing development of our company has led us to take on new commitments and therefore new challenges for the future.

The General Management, through the Quality and Environment Policy, establishes the commitment taken on by LaboratoriosForenqui, S.A. to practice a management that ensures the quality of our products and services, while undertaking to respect and protect the environment.

In accordance with this responsibility, we undertake to carry out the following policy:

- To achieve the **complete satisfaction** of our **customers** and of **consumers** in general, adapting our products and services to their needs and expectations, for which purpose the participation of employees and collaborators is essential.
- To **meet the legal and regulatory requirements** and any others applying to us and which affect our activity, in connection with quality and environment.
- To set ourselves **objectives and resources to achieve continuous improvement** both in product quality and in environmental conservation and improvement.
- To manufacture all products with the best resources and materials available to us, in order to ensure **quality suitable for human consumption and the complete satisfaction of consumers**.
- To carry out all activities in **framework of environmental protection** which promotes environmental conservation and prevention of pollution in the areas in which we carry out our activities.
- To promote our major asset—the workers—through training and sensitization in order to achieve the quality and environment objectives set.

The suitability, effectiveness, objectives and goals and efficiency of the quality and environment management system is reviewed by the management and updated as part of our continuous improvement process.

Picassent, 20 November 2012

Signed: Mr. José Luis José Cháfer

General Manager